



Dear Valued Customer:

We are closely monitoring the COVID-19 (Coronavirus). In an effort to follow guidelines suggested by health officials, we would like to ask that instead of visiting our office in person, that our customers consider utilizing other methods to make payments and conduct business. Payments can be made online, by phone, U.S. mail, or placed in our outside drop box. You may call our offices by phone to conduct other business or if you may have questions about our services. By taking these measures to limit social contact, you will contribute to the reduction and potential spread of the Covid-19 (Coronavirus) to you, our employees and other customers.

At the Governor's request, we will not disconnect service for non-payment during the course of the virus outbreak. Our policy is still in effect pertaining to late penalties and other fees. We urge all customers to continue to make their payments on time. Delays in paying a bill will only contribute to additional penalties and create a higher bill that may be difficult to pay at a later date.

For more information, please visit our website at www.lowcountrywater.com or check out our Facebook page.

How to pay your bill:

- By Mail- PO Box 647, Hampton, SC 29924
- By Phone- 1-888-695-7801
- Online- <https://lowcountryrws.qpaybill.com/Start.aspx>

Please call LRWS at (803) 943-1006 with any questions or concerns.

Sincerely,

A handwritten signature in blue ink that reads "Brian Burgess".

Brian Burgess
General Manager